



Technology is in SmartSimple's DNA

Our business is built on providing the most flexible, secure, and interoperable solution

Interoperability

Built-in Connectivity

SmartSimple's web-based platform is accessible from any major browser anywhere, anytime. Our built-in integration and custom connectivity options offer rich interoperability, including OData, providing clients with the ability to publish their data direct to their communities.

Standard Integrations

Our many built-in integrations extend the capabilities of our platform:

- Autopopulate grant applications with grantee details and verify nonprofit tax status with GuideStar™ and Charity Navigator
- Find statistics through the US Census Bureau
- Accept online payments with Stripe and PayPal
- Sign documents online with Adobe Sign and DocuSign

Custom Connectivity

Integrate SmartSimple with your organization's other cloud applications using our SmartConnect RESTful API. The transactional API uses JSON, and can feed data into your on-premise enterprise systems and even connect SmartSimple data to your social media feeds.

Flexibility

SmartSimple is an endlessly configurable platform

Our Universal Tracking Application™ (UTA) enables the tracking and management of any process.

Multiple UTAs can be actively linked, so data is shared across the platform. Automate your organization's workflows with our Workflow Automation process, modifying and branching as needed.

Set roles and permissions according to your business model

Create data categories by role for multiple levels of permissions. Field data visibility is fully controlled, so users can only see and edit what they have permission for.

Robust localization features

The SmartSimple platform offers native multi-language, multi-currency, and multi-timezone features, including dynamic translations for over 20 languages.

Security

Secure, Trusted Hosting with Amazon Web Services (AWS)

Security is integrated on every level. Our hosting service, AWS, is FedRAMP authorized, follows ISO 27001 best practice guidance and is a PCI DSS Level 1 Service Provider.

Certifications & Compliance

- SmartSimple and its hosting partners are all SOC 2 Type II certified
- We maintain compliance certifications for SOC 2 and SOC 1 (equivalent to SSAE 16, CSAE 3416, and ISAE 3402)
- We support multi-factor and single sign-on integration for enhanced authentication
- SmartSimple is fully compliant with the EU's General Data Protection Regulation (GDPR)

Forensic Auditing

SmartSimple tracks system usage and provides detailed access reports; all changes are tracked and auditable through reader logs and field history tracking.

Encryption & Protection

Secure encryption is applied to data both while in motion and at rest. The network and application layers are further secured by network firewalls, intrusion detection and prevention systems, web application protection and application-level protection against denial of service disruptions.

Role-Based Permissions

We implement access control using a most-restrictive, role-based, and attribute-based approach (RBAC, ABAC). Access policies are configurable to be as granular as necessary.

Security Testing

We utilize vulnerability scans, penetration tests, and port scans in our risk assessment protocols. We perform audits weekly, monthly, and annually.

Applicant Screening & Due Diligence

We've built in comprehensive screening options through OFAC and GuideStar™. We also integrate with various international tax authorities to verify charitable status:

- Internal Revenue Service (IRS)
- Canadian Revenue Agency (CRA)
- Australian Business Register
- The Charity Commission (GOV.UK)



Discover the advantages of a SmartSimple system

Contact us to request a personalized SmartSimple demo today at sales@smartsimple.com or **1.866.239.0991**. Or visit www.smartsimple.com to learn more.

About SmartSimple

SmartSimple is a global leader in cloud-based automation software, providing unique process solutions. We offer the most advanced technologies available, and embrace the opportunity to push the limits on some of the most complex process challenges facing organizations today. SmartSimple interacts with over 250,000 unique users each month from over 350 organizations in more than 192 countries.